

BESPOKE ORDER CONFIRMATION

CLIENT DETAILS

Full Name

Date

Email Address

Phone

Ring Size (if applicable)

PIECE DESCRIPTION

Type of Piece ring / necklace / bracelet / earrings / other

Metal gold / silver / rose gold / platinum / other

Stone(s) / Setting if applicable

Engraving if applicable

Additional Notes / Reference Images

PAYMENT

Stage 1 — Design Fee

Non-refundable. Paid on signing.
Covers initial sketches & concepts.

Stage 2 — Production Deposit

50% of price estimate.
Paid after design approval.

Stage 3 — Final Balance

Final price $\pm 20\%$ of estimate.
Balance = Final – Stage 1 – Stage 2.

Amount (€)

Price Estimate (€)

Final Price (€)

TERMS & PROCESS

- The design fee is non-refundable and covers initial sketches and concept work.
- Two (2) free revision rounds are included. Further revisions are charged at a rate agreed in advance.
- The production deposit (50% of price estimate) is due after design approval, before production begins.
- Lead time is 3-6 weeks from design approval. The clock starts on approval, not receipt of the design fee.
- The final price may vary up to $\pm 20\%$ from the estimate. The balance is due before collection or dispatch.
- Once production has started, changes to materials or design are not possible without additional cost.
- Hriam retains the right to photograph the finished piece for portfolio use unless the client requests otherwise.
- Each bespoke piece is made to specification and is non-refundable unless a manufacturing defect exists.

CONFIRMATION & SIGNATURE

- ☐ I have read and agree to the terms and process described above.
- ☐ I confirm the piece description and specifications above are correct.
- ☐ I authorise the design fee payment as stated.

Client Signature

Date

Hriam Signature

Date